

Important Cigna Network Information for Non-Michigan Resident Teammates

- Although you have a HAP ID card, if you reside outside of Michigan, **your plan utilizes the Cigna® national network.**
- The **Cigna®** network includes over 837,000 doctors and nearly 5,000 hospitals.
- Your benefits are covered at the in-network benefit level when you see a **Cigna®** provider. Your plan does **not** require referrals to see specialists.
- To locate a **Cigna®** provider, click [here](#), or go to hap.org/find-a-doctor, scroll down and click on “Cigna Networks (Outside of MI)” under the Related Links section. Select the provider type and enter in your search criteria. To locate a participating pharmacy, select “Facility & Ancillary Directory” and then select “Pharmacy Services” from the drop down menu.
- If your health care provider has questions about your coverage, remind them that your plan utilizes the **Cigna®** network, **not** the HAP network. They can also call **HAP’s Provider Automated Services at (800) 801-1766**, or visit the **Provider Contact Page at hap.org/corporate/contact_provider.php**
- If you have additional questions, please contact Sandy Birko at sbirko@bbdetroit.com; (586) 446-3677 or Mary Jerome at mjerome@bbdetroit.com; (586) 446-3513



HAP's PPO provider network includes these seven counties of northwest Ohio: Defiance, Fulton, Henry, Lucas, Ottawa, Williams and Wood.